

# IPAC RULES TO WORK BY Mandatory Reporting

Presentation to: CHICA Ottawa Region  
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*Mental health and well-being for all • La santé mentale et le mieux-être pour chacun*

## Objective

With evidence based practices in mind, consider the usefulness of Accreditation Canada's Required Organizational Practices as a tool to help keep infection rates low in our organizations = good mandatory reporting numbers.

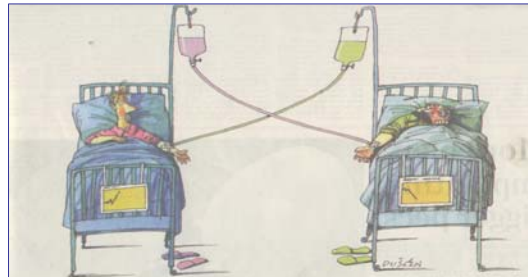
## Why Mandatory Reporting?

### ONE REASON

1

## Why Mandatory Reporting?

### PATIENT SAFETY



When errors cost lives

## Why Mandatory Reporting?

**Patient Safety is a new healthcare discipline that emphasizes the **reporting**, analysis, and prevention of medical error that often lead to adverse healthcare events.**

([http://en.wikipedia.org/wiki/Patient\\_safety](http://en.wikipedia.org/wiki/Patient_safety))

## The Royal Ottawa Health Care Group (ROHCG)

### Specialized Mental Health Care Provider

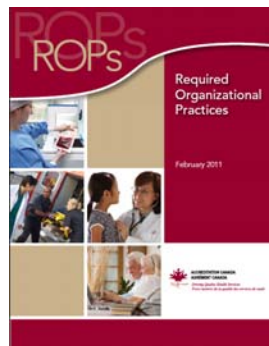
- Multi-site Academic Health Science Centre
- 379 hospital beds and 64 Long-term care beds
- Large Community Mental Health Program



## Mandatory Reporting for the ROHCG

- **MOHLTC** - hospital acquired MRSA bacteraemia and VRE bacteraemia, C Difficile rates & Hand Hygiene Audits
- **Accreditation Canada** - Health Care-Associated MRSA & C. difficile rates

## Accreditation Canada's Required Organizational Practices



[www.accreditation.ca/knowledge-exchange/patient-safety/goals](http://www.accreditation.ca/knowledge-exchange/patient-safety/goals)

## Accreditation Canada's Required Organizational Practices

- Practices that must be in place to enhance patient safety and minimize risk
- They are vital components of patient safety and quality improvement
- Six patient safety areas:
  - Safety Culture
  - Communication
  - Medication Use
  - Worklife/Workforce
  - **Infection Control**
  - Risk Assessment

## Required Organizational Practices for IPAC

- Hand-hygiene audit
- Hand-hygiene education and training
- Infection control guidelines
- Infection rates
- Influenza vaccine
- Pneumococcal vaccine
- Sterilization processes

7

# Accreditation Canada's Required Organizational Practices for IPAC

**REQUIRED ORGANIZATIONAL PRACTICE**

**ACCREDITATION CANADA**  
AGREMENT CANADA  
*Driving Quality Health Services*  
*Forcer motrice de la qualité des services de santé*

## HAND HYGIENE AUDIT

The organization evaluates compliance with accepted hand hygiene practices.

**GUIDELINES**

Hand hygiene is considered the single most important way of reducing nosocomial infections, but compliance with hand hygiene protocols is poor.

Hand hygiene audits allow organizations to monitor compliance with hand hygiene protocols, improve education and training on hand hygiene, evaluate hand hygiene facilities, and benchmark practices across the organization. Studies have shown that improvements in hand hygiene compliance decreased the number of hospital-acquired infections.

**TESTS FOR COMPLIANCE**

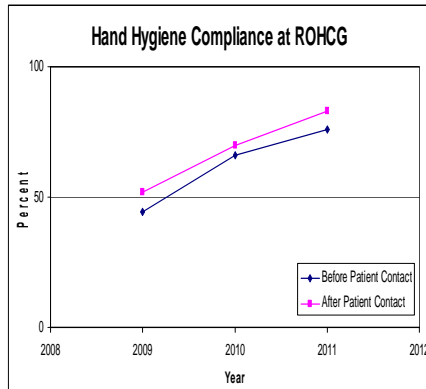
- The organization audits its compliance with hand hygiene practices.
- The organization shares results from the audits with staff, service providers, and volunteers.
- The organization uses the results of the audits to make improvements to its hand hygiene practices.

## # 1- Hand-hygiene Audit

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- The organization shares results from the audits with staff, service providers, and volunteers.
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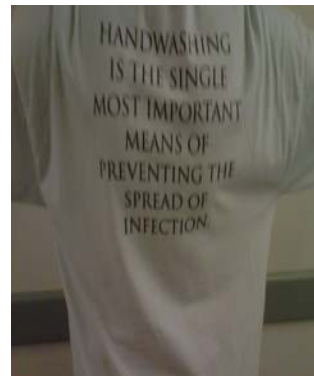


## #1 -Hand-hygiene Audit



## # 2 -Hand-hygiene education and training

- Education and training on hand hygiene and the hand hygiene protocol is delivered.
- Staff, service providers, and volunteers understand how to apply the hand hygiene protocol.



## # 3 - Infection control guidelines

- The organization is aware of and follows evidence-based international, federal, and provincial or territorial infection control guidelines.



## # 4 - Infection Rates

- The organization tracks infection rates.
- The organization analyses outbreaks and makes recommendations to prevent future recurrences.
- Staff and service providers know the infection rates and recommendations from outbreak reviews.
- The organization provides quarterly updates on infection rates.

## # 5 -Influenza vaccine



- The organization has a policy and procedure for the administration of the influenza vaccine.
- The policy and procedure include identifying populations at increased risk of complications associated with influenza.
- The policy and procedure includes vaccinating staff and service providers against influenza.

## # 5 -Influenza vaccine



### The ROHCG's policy on Influenza

 <p>Services de santé  <b>RoyalOttawa</b>          Health Care Group</p>	
<p>CORPORATE POLICY &amp; PROCEDURE          SEASONAL INFLUENZA PREVENTION AND MANAGEMENT FOR PATIENTS          (RHCMS)          CORP XI – 151</p>	
<p><b>SEASONAL INFLUENZA PREVENTION AND MANAGEMENT FOR PATIENTS</b></p>	
<p>SECTION: INFECTION SURVEILLANCE, PREVENTION &amp; CONTROL - XI</p>	<p>NO: 151</p>
<p>Issued By: Infection Control Committee          &amp; P. Professional Practice &amp; Chief Nursing Executive</p>	<p>APPROVAL DATES:</p>
<p>Approved by: Medical Advisory Committee</p>	<p>Date Initially Issued: 7/10/2007</p>
	<p>Date Reviewed: 2/1/2010</p>
	<p>Date Reviewed: 2/1/2010</p>
	<p>Date Implemented: 2/1/2010</p>
<p>Key Words: Flu vaccine, flu immunization, flu outbreak, influenza immunization, influenza vaccine</p>	<p>Cross Reference(s): CORP XI 150 Seasonal Influenza Prevention &amp; Management for Staff, CORP XI 152 Spinal Safety Program, CORP XI 230 Outbreak Management</p>
<p>1. PURPOSE:          To limit/prevent transmission of influenza amongst the patient population of the Royal Ottawa Health Care Group.</p>	
<p>2. POLICY STATEMENT:          The ROHCG recommends that all staff working with patients actively encourage and support patients to receive the influenza vaccine.</p>	
<p>3. SCOPE:          This policy applies to all ROHCG inpatients and staff.</p>	

## # 6 -Pneumococcal vaccine

- The organization has a policy and protocol to administer the pneumococcal vaccine.
- The policy and protocol includes identifying populations at risk for suffering complications from pneumococcal disease.



## # 6 - Pneumococcal vaccine

The ROHCG's policy on Pneumococcal Vaccine

PNEUMOCOCCAL VACCINE	
SECTION XI - INFECTION SURVEILLANCE, PREVENTION & CONTROL	NO: 190
Issued By: V.P., Human Resources & Organization Design	APPROVAL DATES :
Approved by: Medical Advisory Committee	Date Initially Issued: 04/05/2009
	Date Reviewed:
	Date Implemented: 09/08/2009
Key Words: Pneumococcal disease, vaccine, pneumonia	Cross Reference(s)
<p><b>1. PURPOSE</b> To provide direction for vaccinating eligible inpatients against Pneumococcal disease.</p> <p><b>2. POLICY STATEMENT</b> The Royal Ottawa Health Care Group (ROHCG) will ensure that all inpatients are assessed for eligibility for Pneumococcal polysaccharide vaccine, and vaccinated as ordered by the attending physician.</p> <p><b>3. SCOPE</b> This policy applies to inpatient units across the ROHCG.</p> <p><b>4. GUIDING PRINCIPLES</b> This policy is based on National Guidelines for Immunization Practices set out by the Public Health Agency of Canada (PHAC) and the National Advisory Committee on Immunization (NACI).</p>	

## # 7 - Sterilization Processes

- There is evidence that reprocessing processes and systems are effective.
- Action has been taken to examine and improve reprocessing processes where indicated.



## Concluding Remarks

Mandatory Reporting  
is ultimately about  
Patient Safety



# Questions

